

# How We Care

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## Our Products

Our products are **skillfully hand made** by real warm-blooded people in **small batches** with the upmost care and attention.

We think this is infinitely better than being mass produced in clinical factories by industrial machines.

## Our Suppliers

Part of our ethos is to **support fair trade** and ethical businesses here in the UK. Many of our ingredients are from fairly traded schemes and all of our suppliers are small, friendly and committed to providing the highest quality ingredients.

The selection of suppliers is very important to us and rather than opting for large faceless businesses to buy our raw ingredients from, we have purposely sought out the small specialist businesses who live and breathe their products, just like us.

It is our experience that developing relationships with **dedicated suppliers who care** is highly beneficial for everyone and adds **ethical kudos** to the products we produce.

## The Environment

We are committed to recycling, reducing waste, effectively managing energy consumption and buying from ethical companies in the UK as much as possible.

**Glass jars and bottles:** All our balms, serums, salves and body butters are packaged in glass which can be reused at home and easily recycled.

**Packaging:** Our postal boxes are made from recycled card and can be reused, recycled and are biodegradable, and are filled with biodegradable filler.

Our padded jiffy bags are made from recycled materials and are fully recyclable.

**Office and Workshop:** We recycle and reuse everything we can, and use recycled paper for the invoices. We have reduced the amount of paper we use by doing business electronically. We use resources such as water, electricity and power mindfully.

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